

LIVESTOCK SERVICES OF SASKATCHEWAN CORPORATION

LOCAL 1580

BARGAINING GUIDELINES 2022

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SGEU

Livestock Services of Saskatchewan Corporation

Local 1580

Bargaining Guidelines 2022

**APPROVED BY THE MEMBERSHIP OF
LIVESTOCK SERVICES OF SASKATCHEWAN CORPORATION
LOCAL 1580
ON FEBRUARY 22, 2022**

AND

**APPROVED BY THE
MEMBERSHIP, CONSTITUTION & LEGISLATION COMMITTEE
ON MARCH 4, 2022**

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1. PREAMBLE

- 1.1 These written guidelines shall be available to the membership of Livestock Services of Saskatchewan Corporation after being approved by electronic vote of the membership.
- 1.2 Upon request, members shall be supplied a copy of the Collective Agreement and any Letters of Understanding affecting them, signed between negotiations. Copies of these documents are available through the Stewards or Chief Steward.

2. OBJECTIVES

- 2.1 The objectives of this Bargaining Unit shall be to unite the members of Livestock Services of Saskatchewan Corporation for the purposes of collective bargaining and to advance their mutual interests, in accordance with the Constitution and the Policies of SGEU.

3. STRUCTURE OF THE BARGAINING UNIT

- 3.1 All in-scope SGEU members who are employees of Livestock Services of Saskatchewan Corporation.

4. DEFINITIONS

- 4.1 Simple majority is fifty percent (50%) plus one (1) of the valid votes cast. Abstentions and spoiled ballots shall not count as valid votes.
- 4.2 Plurality refers to the candidate who receives the most votes.
- 4.3 Recall is a process by which an elected official can be removed from his/her office.
- 4.4 Member in Good Standing means to have the rights and privileges afforded to them by the SGEU Constitution.

5. ELECTIONS AND VOTING

- 5.1 Elections and voting will be conducted using one of the following systems of voting:
 - a) Electronic voting elections will be done by using a survey system, such as Survey Monkey or an email vote.

- b) If the email system is used, all the results from the emails will be sent from the email address of lssc@sgeu.org with the vote (reply) automatically sent to the Labour Relations Officer (LRO) assigned to Livestock Services of Saskatchewan Corporation. Using the 'bcc' field to send the email will ensure no email votes (replies) will be able to be seen by the employees of Livestock Services of Saskatchewan Corporation. This will ensure the "secret voting" is upheld.
- c) If the survey system is used, all the results will be sent to and viewed by the SGEU LRO and the support staff assigned to our Bargaining Unit.

5.2 The following will be conducted by an electronic vote:

- a) The Negotiating Committee
- b) Letters of Understanding
- c) Bargaining Guidelines
- d) Steward Elections

5.2.2 The following will be conducted by an electronic vote after consultation meetings with the membership have been concluded:

- a) Ratification of the Memorandum of Agreement

6. ELECTION OF THE NEGOTIATING COMMITTEE

6.1 The Negotiating Committee shall be elected by the Union Membership of Livestock Services of Saskatchewan Corporation and hold office until the round of negotiations is concluded and will continue to hold the office for six (6) months prior to the expiry of the current Collective Agreement or until the new Committee has been elected.

6.2 The Negotiating Committee shall be members in good standing and shall be elected from the members of the Livestock Services of Saskatchewan Corporation Bargaining Unit as per the SGEU Constitution.

6.3 The Negotiating Committee shall be elected by electronic voting (where possible), ensuring all employees of the Bargaining Unit have an equal voting opportunity.

6.4 An equivalent number of alternates to the Negotiating Committee may be elected.

- 6.5 Providing they let their name stand, the order at which an alternate is called forward to the Committee will be determined by the number of votes attained when the Negotiating Committee was elected.
- 6.6 A notice shall be posted on the Union bulletin board in the work site and sent electronically to the members of the Bargaining Unit, fourteen (14) days prior to the date of election.
- 6.7 The notice shall state: the purpose of the notice, outline the procedures for making nominations, state how and where nominations are to be submitted, state the deadline date for submitting nominations, include information regarding how to access nomination forms, and state the election date, time, location, and voting procedures.
- 6.8 The election of Negotiating Committee members shall be conducted by electronic vote.
- 6.9 The 3 nominees receiving the greatest number of votes shall be deemed elected as Negotiating Committee members.
- 6.10 Results of the Negotiating Committee election sent electronically to the membership upon conclusion of the election.
- 6.11 The Negotiating Committee Chairperson and Vice Chairperson shall be elected by the Negotiating Committee from the representatives on the Committee.

7. RESPONSIBILITIES OF THE NEGOTIATING COMMITTEE

- 7.1 The Negotiating Committee shall have the sole responsibility to negotiate all provisions, including Letters of Understanding, proposals and amendments to the Collective Agreement in all matters.
- 7.2 Issues arising during the term of the Collective Agreement shall be dealt with by the Negotiating Committee.
- 7.3 Any communication with the employer regarding negotiations shall be approved in advance by the Negotiating Committee and/or the LRO assigned to the Livestock Services of Saskatchewan Corporation Bargaining Unit.
- 7.4 The Negotiating Committee is responsible for short term decisions regarding negotiations and bargaining strategies.
- 7.5 The Negotiating Committee is ultimately responsible for its actions to the membership.

7.6 Organize a process for gathering proposals and information from members of the Bargaining Unit, in accordance with Article 11 of these guidelines.

8. RESPONSIBILITIES OF NEGOTIATING COMMITTEE CHAIR

8.1 Chair all meetings of the Negotiating Committee.

8.2 Communicate with the SGEU President and Vice President of the Public Service Sector.

8.3 May attend the Public Service Sector Executive meetings and be an active participant in the Sector.

8.4 Be responsible for the preparation and distribution of all printed material, correspondence, minutes of meetings and other information as the Negotiating Committee may occasionally require.

9. RESPONSIBILITIES OF NEGOTIATING COMMITTEE VICE CHAIR

9.1 Perform the duties of the Chair in his/her absence.

9.2 Attend the Public Service Sector Executive meetings when the Chair is unable to attend.

9.3 Perform other duties as may be occasionally required by the Negotiating Committee.

10. SGEU STAFF ASSIGNED - LABOUR RELATIONS OFFICER (LRO)

10.1 SGEU shall assign the LRO to the Bargaining Unit in accordance with SGEU Constitution and SGEU Policy.

10.2 The role of the LRO is to assist, advise and support the Stewards, the Negotiating Committee and the members of the Bargaining Unit in accordance with SGEU Constitution and SGEU Policy. The LRO shall always be in attendance during negotiating meetings when a new Collective Agreement is being negotiated with the employer.

11. PROPOSAL GATHERING AND RATIFICATION

11.1 Call for Proposals

11.1.1 In accordance with SGEU Constitution and SGEU Policy, every member of the Bargaining Unit has the right to submit proposals for changes to the Collective Agreement.

- 11.1.2 A Call for Proposals shall be made by the Negotiating Committee.
- 11.1.3 The Negotiating Committee is responsible for initiating a call to the membership for proposals prior to the commencement of any round of negotiations.
- 11.1.4 A notice shall be sent electronically and posted on the Union bulletin board at the location.
- 11.1.5 The notice shall state the purpose of the notice, outline the format for making proposal submissions, state how and where proposals are to be submitted, and state the deadline date for when proposals are to be submitted by.
- 11.1.6 A proposal must be clear, concise and in written form.
- 11.1.7 The Call for Proposals should allow for members to submit proposals up to and including the proposals conference.
- 11.2 **Format of Proposals**
- 11.2.1 A proposal is a suggested change to the Collective Agreement.
- 11.2.2 A proposal must be in written form and worded clearly.
- 11.2.3 Reason(s) for the proposed change and shall include:
- a) Reference to Article Number in the Collective Agreement.
 - b) Reference to other Collective Agreements, if applicable and if known.
 - c) Statement of Desired Change.
- 11.2.4 Proposals will be submitted to the Negotiating Committee by the designated date and time.
- 11.3 **Proposal Gathering**
- 11.3.1 The Negotiating Committee may amalgamate the proposals into a package by sorting the proposals according to articles and clauses within the Collective Agreement.
- 11.3.2 In the interest of all members, the Negotiating Committee shall make recommendations on the proposals. The Committee will then present this package to the members at the Proposals Conference.
- 11.4 **Proposal Conference and Packaging the Proposals**

- 11.4.1 The Negotiating Committee Chairperson shall call a virtual membership meeting to discuss the proposed changes to the Collective Agreement and a notice will be posted or delivered electronically to all the members of the Bargaining Unit.
- 11.4.2 The notice will state the date and time of the virtual conference. All members will be able to attend.
- 11.4.3 At the conference, the proposals package will be given to all those in attendance. Each proposal will be debated and voted on. Voting shall be conducted by a fifty percent (50%) plus one (1) vote of the members at the conference.
- 11.4.4 Once the Committee has completed the meetings with the Livestock Services of Saskatchewan Corporation membership, the Negotiating Committee will present the package to the employer at the agreed upon bargaining dates.

12. RATIFICATION OF THE TENTATIVE COLLECTIVE AGREEMENT

- 12.1.1 Through negotiations with the employer, a Tentative Agreement or Memorandum of Agreement is put together, which must be ratified by both the Bargaining Unit membership and the employer.
- 12.1.2 Ratification is described in the SGEU Constitution.
- 12.1.3 The Tentative Agreement/Memorandum of Agreement must be presented to the Sector Executive for review and approval prior to ratification by the members.
- 12.1.4 The Tentative Agreement/Memorandum of Agreement must be presented to the Administration Committee for approval after Sector approval and before ratification by the members.
- 12.1.5 The Negotiating Committee Chair shall call for membership meetings to ratify the Tentative Agreement/Memorandum of Agreement after the above approval is obtained. For these meetings, the Negotiating Committee, along with the LRO, may visit offices to conduct membership meetings on the Memorandum of Agreement.
- 12.1.6 The Tentative Agreement/Memorandum of Agreement will be voted on through the electronic voting process whereby a fifty percent (50%) plus one (1) of the votes received will be needed for ratification.
- 12.1.7 The SGEU Communications department shall conduct the electronic vote.

- 12.1.8 When the ratification vote is being counted, the Negotiating Committee shall ensure that a Provincial Council member, not associated with this Bargaining Unit, is present.
- 12.1.9 Interim issues, such as a Letter of Understanding, must be ratified by a fifty percent (50%) plus one (1) of affected members in accordance with the SGEU Policy and Constitution.
- 12.1.10 A Provincial Council member, not associated with this Bargaining Unit, shall act as a scrutineer of the electronic voting process.

13. OCCUPATIONAL HEALTH AND SAFETY COMMITTEE

- 13.1 The Occupational Health and Safety Committee shall be comprised in accordance with the *Saskatchewan Employment Act* and in accordance with SGEU Constitution.

14. COMMUNICATIONS

14.1 News Media

- 14.1.1 The Negotiating Committee shall determine who will act as spokesperson on behalf of the Bargaining Unit.
- 14.1.2 All public statements shall be consistent with SGEU policy and principles.
- 14.1.3 Prior to using the media, Bargaining Units shall consult with the President or the Secretary Treasurer to ensure consistency with Union policy and principles as per SGEU Constitution.

14.2 Membership

- 14.2.1 Membership meetings may be held or a newsletter sent during the course of collective bargaining to report to members and to receive feedback from the membership.
- 14.2.2 Bargaining updates shall be produced and sent electronically to the Bargaining Unit membership during the course of collective bargaining.

14.3 **Sector/Provincial Council**

14.3.1 Any pertinent information arising during collective bargaining shall be communicated via written reports to the Sector Executive and/or the Administration Committee.

15. JOB ACTION/STRIKES

15.1 As per SGEU Constitution.

15.2 Quorum will be retained with fifty percent (50%) of those members initially in attendance at the strike meeting.

15.3 Prior to withdrawal of services, the Negotiating Committee will conduct a vote by secret ballot.

15.4 This secret ballot vote shall be conducted at special virtual meetings called for this purpose. When the vote is being counted, the Negotiating Committee shall ensure that a Provincial Council member, not associated with this Bargaining Unit, is present.

15.5 Those members who vote shall constitute a quorum and the final decision will be by fifty percent (50%) plus one (1) of those members voting.

15.6 If there is a withdrawal of services without there being a secret ballot vote on the withdrawal, such withdrawal of services shall be deemed to be voluntary and not subject to discipline procedures.

15.7 The Negotiating Committee shall keep the Provincial Council/Sector Executive informed on strike situations. The Provincial Council shall, at the request of the Bargaining Unit, assist by disseminating information, providing moral and financial support, as well as assistance with the planning, preparation and conduct of a strike.

15.8 Results of a strike ballot shall be released at the Negotiating Committee's discretion.

15.9 In the case of strike action, the regulations laid down in the SGEU Strike Manual shall be adhered to.

16. AMENDMENTS TO BARGAINING GUIDELINES

16.1 Amendments to these Bargaining Guidelines shall be made by a fifty percent (50%) plus one (1) of the votes received.

- 16.2 The Negotiating Committee is responsible for making a call for amendments to the Bargaining Guidelines.
- 16.3 Any member of the Bargaining Unit may submit proposals in order to amend these Bargaining Guidelines.
- 16.4 A notice, showing the purpose and the timelines, shall be sent to all members of each Business Unit within Livestock Services of Saskatchewan Corporation, and shall be electronically sent. Such notification will be sent via email. This notice may have a timeline of three (3) weeks.
- 16.5 Proposed amendments may be submitted to the Negotiating Committee within three (3) weeks and prior to the expiration of the posting.
- 16.6 Proposals to amend the Bargaining Guidelines may be circulated to the membership at least four (4) weeks prior to the proposals gathering for the Collective Bargaining Agreement through the process set out by the Negotiating Committee.
- 16.7 All amendments must conform to the SGEU Constitution, the SGEU Policy Manual and the SGEU Code of Ethics.
- 16.8 The Negotiating Committee shall make recommendations on proposed amendments and may waive timeframes if an alternative process is set in place.
- 16.9 Amendments to these Bargaining Guidelines will be made by a fifty percent (50%) plus one (1) of the votes received.
- 16.10 The amended Bargaining Guidelines will be sent to the Membership, Constitution and Legislation (MC&L) Committee within sixty (60) days of the approval by the membership as per the SGEU Constitution.
- 16.11 Bargaining Guidelines shall be circulated to members after being approved.
- 17. QUORUM**
- 17.1 Quorum for the Negotiating Committee shall be those members in attendance.
- 17.1.1 Quorum for the ratification/strike meetings shall be those members in attendance.

18. RULES OF ORDER

18.1 As per SGEU Constitution.

19. STEWARD STRUCTURE

19.1 Chief Stewards and Stewards shall be elected in accordance with the SGEU Constitution and Policy.

19.2 When possible, Stewards may be accountable and responsible to the members from the Business Unit in which the Steward(s) was/were elected and shall represent the Union as required.

19.3 Members within a Steward District may elect Steward(s) every two (2) years or whenever a vacancy occurs. If not possible in every two (2) years, the Steward will begin the term during the beginning of the three (3) year bargaining cycle. The Steward structure shall be as contained in Appendix A.

19.4 Elections shall be organized by the Bargaining Unit to take place when necessary.

19.5 The Bargaining Unit shall register the Stewards with Membership Information Services of SGEU.

19.6 If a Steward vacancy occurs during the term, an election may be called by the Chair of the Negotiating Committee and the Steward elected will serve the remainder of the term created by the vacancy.

19.7 Steward elections shall be done by a call for nominations which will be posted in each Business Unit for at least fourteen (14) days prior to the election.

19.8 Notice for election shall include the date, place and time of the election and who the nominees are. Nominations must be submitted not less than seven (7) days prior to the election taking place.

19.9 The Chief Stewards shall be elected by the Stewards. Nominations for Chief Stewards will be held in a Steward meeting. The nominees must already hold the office of Steward and have completed LD 10 and be willing to complete LD 20 during the term of their office.

20. DUTIES OF CHIEF STEWARDS AND STEWARDS

20.1 See Appendix B and Appendix C.

21. OATH OF OFFICE FOR ELECTED OFFICIALS

21.1 In accordance with SGEU Constitution, all elected officials shall take the Oath of Office as follows:

21.1.1 "In accepting nomination, I, _____, do hereby sincerely pledge my word to the Saskatchewan Government and General Employees' Union that I will truly and faithfully perform the duties of my office in accordance with the SGEU Constitution, Code of Ethics, Statement of Equality, the Policies and the Bylaws of the Union. I will safeguard and protect the assets of the Union and return all assets at the close of my term in office.

22. RECALL OF ELECTED OFFICIALS

22.1 A Sector/Local wishing to replace one (1) or more of its elected officials may do so subject to the following stipulations:

22.1.1 Petition Process

- a) Recall must be petitioned for by twenty-five percent (25%) of the members who are represented by the person being recalled. The petition must outline the reasons for recall in clear, concise language.
- b) Upon receiving the duly signed petition, the elected official responsible for the person being recalled will call a meeting for that purpose. The notice of meeting must be advertised at least fourteen (14) days in advance. The notice must include the time, date, location and purpose of the meeting.
- c) The official facing recall shall receive a copy of the petition, reasons for the recall and notice of the meeting where the vote will take place. Such notice shall be at least fourteen (14) days prior to the meeting.

22.1.2 Recall Process

- a) The official facing recall shall have the opportunity to present his/her position or response to the petition prior to the vote occurring.

- b) The two-thirds (2/3) majority vote of those members in attendance shall be required to unseat the incumbent. Only those who are members of the Committee/Councils, or delegates to the body that elected the person being recalled, can vote on the recall.
- c) Voting shall be done by secret ballot.

22.2 Vacancies

22.2.1 Vacancies created by a recall will be filled following the elected process for other vacant positions.

23. EMPLOYEE RELATIONS COMMITTEE (ERC)

23.1 The joint Union/Management Employee Relations Committee (ERC), made up of an equal number of representatives, will continue our existing harmonious relationship, to promote and enhance cooperation and understanding between the employer and the employees, and to value the spirit of joint collaboration and interest based problem solving.

23.2 The Committee will foster and support a positive and productive work environment based on mutual respect and trust.

23.3 The ERC will be responsible for the development and maintenance of the Terms of Reference that will guide the work of the Committee.

23.4 The ERC has no jurisdiction to bargain or alter, in any way, the terms and condition of employment. The responsibility is the jurisdiction of the Negotiating Committee as per SGEU Constitution.

24. GRIEVANCES

24.1 The Negotiating Committee will act as the Grievance Committee.

APPENDIX A – STEWARD STRUCTURE 2022

District 1 South Central District - Main Office is Moose Jaw

Other workplaces are Regina, Assiniboia and Mankota

District 2 South East District - Main Office is Moosomin

Other workplaces are Weyburn, Alameda, Kennedy and Candiack

District 3 North West District - Main Office is North Battleford

Other workplaces are Meadow Lake, Spiritwood, Lloydminster and Prince Albert

District 4 North Central District - Main Office is Saskatoon

Other workplaces are Englefeld

District 5 South West District - Main Office is Swift Current

Other workplaces are Maple Creek, Shaunavon and East End

District 6 Manitoba District - Main Office is Winnipeg

Other workplaces are Brandon, Swan River and Virden

District 7 North East District - Main Office is Yorkton

Other workplaces are Mistatim

APPENDIX B – CHIEF STEWARD ROLES AND RESPONSIBILITIES

You are a workplace leader who represents SGEU, coordinates Stewards and enforces the Collective Bargaining Agreement (CBA). You work collectively with Stewards, elected leaders, and SGEU staff in your workplace, Bargaining Unit and Sector. You also deal with management on behalf of the Union. As Chief Steward, you fulfill the duties of a Steward, but also work with other Stewards in your zone to do the following:

Communication

- Encourage Stewards to approach you with questions about processes, contract interpretation and reports of workplace conflicts and issues.
- Advise Stewards and other members about Union activities and advise Bargaining Unit and Sector leaders about workplace developments.
- Ensure new member orientations are occurring as needed.
- Ensure you have a strong relationship with the assigned SGEU LRO.
- Inform Stewards and members about changes in, or interpretation of, the CBA, as well as relevant arbitration decisions.
- Be accessible to Stewards by telephone or in person.

Conflict Resolution

- Assist in resolving conflicts between members and Stewards or between members and the employer.
- Be knowledgeable about both workplace and Union harassment policies and procedures.
- Encourage Stewards to talk to you when they encounter harassment in the Union or in the workplace, and work with Stewards and/or the SGEU LRO to resolve the problem.
- Hold regular meetings of all Stewards. Topics should include current workplace issues, barriers facing equity-group Stewards, discrimination/harassment of Stewards in the Union and the workplace, and strategies to address issues.
- Work to dispel, not encourage, rumors.

Grievance Coordination

- Assign complaints and grievances to Stewards in your zone, taking into account:
 - Stewards' specialized knowledge.
 - The chance for new Stewards to gain experience.
 - The need to prevent Steward burnout.
- Respect members' right to work with the Steward of their choice. Assist Stewards, as needed, in writing and investigating grievances properly, and in judging whether a complaint is a grievance.
- In communications with the SGEU LRO, keep track of filed grievances and ensure the necessary tasks are completed.
- Inform Stewards that all grievances are to be fully investigated in order to identify any violations of the CBA and/or any other statutes or laws, before being filed. Educate Stewards on the internal appeal processes.
- Ensure contract enforcement by:
 - Not agreeing to any deal that violates the provisions in the CBA or any other rights defined in a statute.
 - Challenging violations of the CBA and other rights defined in a statute.

Leadership

- Promote maximum involvement by members in Union activities, especially within the collective bargaining process.
- Delegate duties to Stewards (and to panel reps where relevant).
- Call and chair regular Steward meetings to share information, identify best practices, and review grievances and other workplace issues.
- Chair other meetings when necessary, such as membership or Union Management Committee meetings.

Recruitment

- Actively recruit new Stewards with the goal of achieving a representative Steward body in SGEU.

Mentoring and Training

- Ensure you are familiar with your CBA, related legislation, workplace policies and procedures, SGEU policies, the Steward Manual and Union resource people.
- Complete training as set out in SGEU's policy.
- Orient new Stewards and support them to meet the expectations set out in the Steward job description.

Mentoring Arrangements for New Stewards

- Encourage Stewards to take appropriate training such as LD 10, LD 11, LD 20, LD 30 and conflict resolution training.
- Update Stewards about education opportunities.
- Encourage Stewards to set appropriate limits to prevent stress and burnout.

Administrative Duties

- Ensure elections are held for positions of Stewards and representatives for your workplace OH&S Committee.
- Ensure that Stewards are registered with SGEU membership records after each election.
- Ensure distribution and posting of Union information within your zone.

APPENDIX C – STEWARD ROLES AND RESPONSIBILITIES

The Steward is one of the most important positions within the labour movement and probably the most recognizable. You are the first person that members in your assigned area contact for information about their workplace, Union, CBA and for help resolving workplace issues. As a Steward, you are a vital link between the members, your local (or Bargaining Unit), SGEU and management.

To many members, the Steward is "the Union," and their relationship with the Steward will have significant influence on their view of SGEU. Through their actions, attitude and approach, Stewards are the SGEU that our members will remember. Therefore, it is critical that the image and reputation put forward by the Steward is one worthy of their trust, confidence and respect.

Under the guidance of your Chief Steward, you will work collectively with other Stewards, elected leaders, SGEU LROs, Bargaining Unit and Sector Officials. Our members will most often turn to you, the Steward, when seeking advice. In order for their opinions to be valued, the Steward must be familiar with several documents including: the SGEU Constitution, Sector Bylaws, their CBA, workplace policies and practices, and any relevant legislation. Above all, the Steward must be a fair and objective advocate for all members in their workplace.

Qualities of an Effective Steward

- **Able to Resolve Conflict:** You will be recognized as a good problem solver.
- **Credible and Reliable:** You will be seen as an honest and credible person with a high degree of integrity who respects the privacy and confidentiality of each member.
- **Assertive:** You will be assertive (not aggressive) and decisive, with the ability to deliver difficult and unpopular news.
- **Respected:** You will be recognized and respected for possessing a strong work ethic. The Steward is positive, motivated, enthusiastic and an energetic supporter (and promoter) of the Union.
- **Diplomatic:** You will demonstrate commitment to the principles of justice, equality, security, fairness and democracy.
- **Compassionate:** A Steward needs to be compassionate and able to develop a rapport with the members. You will make members feel comfortable and provide them with support and encouragement.

- **Able to Communicate Clearly:** A Steward needs well developed communication skills, including the ability and willingness to give your undivided attention. You will be thorough, well organized and empower members to help themselves by providing them with information and support.

Key Responsibilities and Workplace Expectations

As an SGEU Steward, your key responsibilities include:

- Building solidarity and promoting harmonious relationships among the members and discouraging factional bickering in the workplace.
- Serving as the protector of the rights of our members.
- Enforcing the CBA and/or any applicable legislation by identifying violations, investigating complaints and meeting with management to solve problems or file grievances.
- Providing information on programs available to members through the Union and employer, such as Workers' Compensation, Long Term Disability, and Employee & Family Assistance Plans.
- Defending the Union from harmful rumors by promoting and maintaining a positive, professional and proactive relationship, both within the Union and between the Union and management.
- Investigating and responding to members' concerns in a timely fashion.
- Gathering necessary research materials to support your Bargaining Unit's Negotiating Committee.
- Learning from your fellow members by asking for their advice. Their knowledge, strengths and experiences may help you to help others.

Union Expectations

Your fellow members expect you, as a Steward, to:

- Support and cooperate with your Chief Steward, local executive, and SGEU leaders and their appointees, and never work in conflict with them.
- Get to know SGEU, including understanding our history, structure, mission and role within the labour community.

- Encourage members to attend meetings and (when asked) offer a brief report on the issues discussed at the meeting in such a way that those who did not attend will recognize their importance.
- Maintain open lines of communication with the Chief Steward, other Stewards, officers, members and the SGEU office.
- Report to the local executive the successes and challenges you have faced.
- Ensure that all members are abiding by the rules set forth in the SGEU Constitution and your Local Bylaws.
- Attend and actively participate in Union meetings.
- Attend training sessions offered by the Union.
- Promote union-building activities such as welcoming new members, recruiting volunteers to become actively involved in Union affairs and exploring opportunities for increased membership participation.
- Promote and support the "union label" by buying products that have been produced by unionized workers.

Standing in solidarity with SGEU, you will help us succeed in our efforts to enrich the lives of the working men and women. Stewards are the backbone of the labour movement and the front rank of every battle!