

Disability Management Services Staff

The following roles exist within Disability Management Services of SGEU to support the member's Long-Term Disability (LTD) claim experience and the SGEU LTD Plan.

- ❑ The **Director, Disability Management Services** provides direction and leadership regarding the LTD Plan in accordance with the governing bodies, policies, and procedures.
- ❑ **Administrative Assistants** handle the collection and preparation of claims for adjudication, collection and inquiries regarding LTD premiums and rebates, and provide support for the governing bodies in meeting their documentation and reporting needs.
- ❑ The **Claimant Advocate(s)** assist members in completing their LTD applications and those members that proceed through the appeal process as needed.
- ❑ The **Plan Advocate** assists employers and members whose claims have been approved and have questions pertaining to the entitlements and provisions available under the LTD Plan.
- ❑ The **CPP Advocate** assists members who require support in applying for the Canada Pension Plan (CPP) Disability or Retirement benefit and is a resource to members who may have had their CPP application denied.
- ❑ **Vocational Rehabilitation Counsellors** provide vocational rehabilitation services to members who are returning to work or requiring support for accommodations, retraining, or job placements.

To reach a staff member of Disability Management Services contact the Regina SGEU office @ **1-306-775-7876** or **1-800-667-5221** or email LTD@SGEU.ORG and ask for appropriate support.