

Disability Management Services Staff

The following roles exist within Disability Management Services of SGEU to support the member's Long-Term Disability (LTD) claim experience and the SGEU LTD Plan.

- ❑ The **Director, Disability Management Services** provides direction and leadership regarding the LTD Plan in accordance with the governing bodies, policies, and procedures.
- ❑ **Administrative Assistants** handle the collection and preparation of claims for adjudication, collection and inquiries regarding LTD premiums and rebates, and support for the governing bodies in meeting their documentation and reporting needs.
- ❑ The **Claimant Advocate(s)** assist members in completing their LTD applications and those members that proceed through the appeal process as needed.
- ❑ The **Plan Advocate** assists employers and members whose claims have been approved and have questions pertaining to the entitlements and provisions available under the LTD Plan. The **CPP Advocate** assists members who require support in applying for the Canada Pension Plan (CPP) Disability or Retirement benefit and is a resource to members who may have had their CPP application denied.
- ❑ **Vocational Rehabilitation Counsellors** provide vocational rehabilitation services to members who are returning to work or requiring support for accommodations, retraining, or job placements.

To reach a staff member of Disability Management Services contact the Regina SGEU office @ **1-306-522-8571** or **1-800-667-5221** or email LTD@SGEU.ORG and ask for appropriate support.